

# CUSTOMER ASSISTANCE PROGRAM (CAP)

FOR LOW-INCOME SENIORS



SAVE  
**25%**  
Off  
YOUR SEWER BILL

The Metropolitan Sewer District of Greater Cincinnati (MSD) offers a Customer Assistance Program (CAP) to help low-income senior citizens pay their sewer bills. If you meet the MSD CAP eligibility requirements, you will receive a 25% discount on your monthly sewer charges. The estimated annual savings for a MSD senior customer is \$120 (or more) per year. Eligibility is based on age, income, and property ownership; please see details on back.

### 3 Easy Steps to Apply

1. Complete Application
2. Attach Documents
3. Send to MSD

### Eligibility

If you meet the MSD CAP eligibility requirements, you will receive a 25% discount on your monthly sewer charges. Following approval, your 25% discount will be applied to the sewer charges beginning on the next full billing cycle.

To be eligible for the MSD CAP you must:

- Be 65 years of age or older.
- Have an Ohio Adjusted Gross Income (OAGI) of no more than \$32,800 for 2019. The income limit applies to the combined income of you and your spouse.
- Own and live in the residence for which you are paying the MSD sewer bill.

### Documentation Required

Documentation is required to be submitted with the application.

- Proof of Age
- Proof of Income

### Annual Renewal

MSD will notify you each year when it is time to renew your enrollment in the customer assistance program.

